



NEWS RELEASE

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UI, SCG and CNG Offer 24-Month COVID-19 Payment Plans

*Interest-free plans seek to help families and businesses
recover from economic impacts of pandemic*

ORANGE, Conn. — June 3, 2020 — [United Illuminating](#), [Southern Connecticut Gas](#) and [Connecticut Natural Gas](#), subsidiaries of [AVANGRID, Inc.](#) (NYSE: AGR), are now offering 24-month, interest-free payment plans to help customers pay down balances accumulated during the COVID-19 pandemic. The companies also can connect customers with assistance that may be available for some families and businesses affected by the crisis.

“We recognize the economic impacts this pandemic is having on many Connecticut families and businesses, and we have been working with our regulator to find ways to help them,” said Tony Marone, president and CEO of Avangrid Networks, the parent company of UI, SCG and CNG.

“Although we currently are not shutting off or penalizing customers for nonpayment, we want to help them manage any balances they may have accumulated over the last few months. These new payment programs allow customers to pay down those balances over 24 months, without interest or penalty, protecting them from loss of service when the shut-off moratorium ends,” Marone said.

UI, SCG and CNG implemented the plans at the direction of the Connecticut Public Utilities Regulatory Authority, which has been working with the state’s electric and natural gas companies to find ways to mitigate the impact of the crisis.

Customers who enroll in the plans pay no down payment, interest or late payment fees. Customers who are already enrolled in a payment arrangement have the opportunity to extend it to 24 months. Residential customers can enroll in the COVID-19 payment plans through Nov. 1, while other customers can enroll through Aug. 1.

To learn about the payment plans, along with other plans and programs that can help families and businesses manage their bills, visit [uinet.com](#), [soconngas.com](#) or [cngcorp.com](#).

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About UI: The United Illuminating Company (UI) is a subsidiary of AVANGRID, Inc. Established in 1899, UI operates approximately 3,500 miles of electric distribution lines and 139 miles of transmission lines. It serves approximately 339,000 customers in the greater New Haven and Bridgeport areas of Connecticut. UI received the Edison Electric Institute's Emergency Recovery Award recognizing the company's response to the May 2018 storms that impacted its service territory. For more information, visit www.uinet.com.

About SCG: The Southern Connecticut Gas Company (SCG) is a subsidiary of AVANGRID, Inc. Established in 1847, SCG operates approximately 2,500 miles of natural gas distribution pipelines, serving approximately 203,000 customers in the greater New Haven and Bridgeport areas of Connecticut. For more information, visit www.soconngas.com.

About CNG: Connecticut Natural Gas Corporation (CNG) is a subsidiary of AVANGRID, Inc. Established in 1848, CNG operates 2,160 miles of natural gas distribution pipeline, serving approximately 191,000 customers across 26 communities in the greater Hartford-New Britain area, and Greenwich, Connecticut. For more information, visit www.cngcorp.com.

About AVANGRID: AVANGRID, Inc. (NYSE: AGR) is a leading, sustainable energy company with approximately \$35 billion in assets and operations in 24 U.S. states. With headquarters in Orange, Connecticut, AVANGRID has two primary lines of business: Avangrid Networks and Avangrid Renewables. Avangrid Networks owns eight electric and natural gas utilities, serving more than 3.3 million customers in New York and New England. Avangrid Renewables owns and operates a portfolio of renewable energy generation facilities across the United States. AVANGRID employs approximately 6,600 people. AVANGRID supports the U.N.'s Sustainable Development Goals and was named among the World's Most Ethical Companies in 2019 and 2020 by the Ethisphere Institute. For more information, visit www.avangrid.com.



Learn about the Iberdrola Group's global pandemic response at its [COVID-19 Hub](#).

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